

https://myadventurepark.com/?post_type=jobs&p=2929

Park Host

Description

Do you love getting people active and outdoors? Are you great with people? We need you to join our mission to promote active enjoyment of the outdoors.

We offer rewarding work in the outdoor industry, a great culture and an amazing team. You'll also get a flexible schedule, paid training and competitive pay. And did we mention... free climbing!!!

Park Host are the front lines and first impressions when it comes to the sales and service of our park. Your primary responsibility is to ensure that guests are greeted with a smile, and that all guests continue to experience an exceptional level of customer service and support throughout their entire visit.

Responsibilities

Greeting guests and providing general park information and direction

Harnessing and de-harnessing guests

Ticket sales, refunds, exchanges, and the corresponding park policies on those transactions

Retail sales and inquiries

Rain-check distribution process during any extreme weather situation

Upkeep and ensuring general cleanliness of retail area, ticket sales area, bathrooms and other customer and staff areas

On-site work with group organizers to provide assistance to groups with advanced reservations

Assisting in park event set up and coordination as needed

Conducting inventory of customer equipment

General park duties, including mulching, cleaning, trash runs, harness processing, and water station refills, with other duties or tasks as assigned

Making sure our guests have an amazing experience!

Qualifications

Possess a friendly disposition and professional demeanor at all times

Strong communication skills and a kind, patient approach to working with people

Reliable with strong work ethic and personal integrity

Attention to detail

Date posted

July 1, 2021

Hiring organization

The Adventure Park

Job Location

Select Parks

When applying, please enter your desired Park location above. Click the link below for more information on the Park location.

[Wheatley Heights, NY](#)

[Virginia Beach, VA](#)

[Bridgeport, CT](#)

Note that only select Parks hiring for this position.

A passion for working outdoors and the ability to handle all weather conditions

Able to quickly and competently pick up new skill sets both in training and on the job while maintaining the highest quality standards of performance

Have regular weekend availability; ideal candidates will also have flexible weekday availability and be able to commit to the full season

Candidates with background/experience in one or more of the following areas are preferred: travel/tourism, service industry, customer service, retail, hospitality

Must be able to lift 30 pounds

Schedule

This is an hourly, seasonal position, 20-40 hr/week. Preference is given to full season candidates

Candidates should have a flexible schedule with both weekday and weekend availability

Candidates interested in Summer-only positions must be available for the full summer season—weekends and holidays are required (including July 4th & Labor Day)

There is a mandatory orientation session and training period required for all candidates.