

The Adventure Park

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Park Manager – The Adventure Park at Long Island

Description

While all OV parks are operated similarly based on standards, practices and objectives set by OVG, each park location maintains its own, unique identity within the company and our park management teams have autonomy in the day-to-day operations and management on-site.

The Park Manager oversees all aspects of the parks operation and is ultimately responsible for how all business is conducted in all areas of the park. The Park manager is also responsible for promoting a positive work environment, maintaining the OV culture and providing all employees with the opportunity to succeed, grow and thrive.

The Park Manager is also responsible for ensuring the “wow” factor during the entire guest experience.

Responsibilities

Responsibilities include, but are not limited to:

Ensuring cleanliness and organization of the assigned park by overseeing course upkeep, maintenance and repairs

Overseeing design, implementation and handling of all park projects, programs, and operational duties, including systems operation and infrastructure maintenance;

Creatively bring and implement innovative ideas, park structures and operation to the assigned park; this involves communicating new ideas to OV management

Implement corporate policies and best practices/strategies

Oversee the safety protocols and procedures to ensure safety for all guests and employees

Primarily responsible for recruiting, training and properly staffing all areas of park for full operation throughout the entire park season as well as assesses performance on a regular basis

Accountable for the overall operations of the park ensuring maximum sales and profitability

Support marketing and sales initiatives by promoting brand awareness, attend off-site events, develop effective marketing strategies, promotions and programs, attend park-launch openings, etc.

Manage and report all project costs, financial expenses, labor costs, and park goals/growth

Effectively respond to high-pressure situations, rescues and/or emergency situations that may arise

Perform other duties and responsibilities to include providing coverage and support to staff in all areas of operations

Employment Type

Full Time, Year Round

Job Location

75 Colonial Springs Road, Gate 3,
11798, Wheatley Heights NY

Date posted

September 1, 2020

Qualifications

Minimum of 3 to 5 years of management experience with demonstrated skill in hiring staff, scheduling, and negotiating interpersonal relationships

Previous demonstrated leadership experience and experience in a supervisory position

Bachelor's Degree in business administration, operations management or a related field

Ideal candidate will possess natural problem-solving skills and be responsible, quick-thinking with strong business instincts

Strong ability to multi-task—able to direct and follow through on many projects simultaneously

Ideal candidate will be a quick and independent learner, able to pick up things on the job and quickly adapt to new situations

Must have exceptionally strong customer service skills

Must be able to meet deadlines, take direction, and follow projects through to completion

Must be a strong and clear communicator, comfortable with public speaking, strong communication skills – both written and verbal

Physical and Schedule Requirements

In this position you must be available to work full time year-round with overtime and weekend hours as needed. Peak season for all parks runs from March through November. Candidates must have full schedule availability and flexibility during this season, including weekends and holidays. Managers may work upwards of 60 hours during the peak season.

All Adventure Parks and offices are in a natural, outdoor, wooded environment. Candidates must be comfortable and willing to work in all seasonal, outdoor weather conditions as operational and management duties may require

Must be comfortable and willing to climb as necessary

Able to lift and carry 50lbs

CPR and First Aid Certification or willingness to obtain certification

Rescue and climbing skills are highly preferred, but are not required